

Risk Assessment: Installation & Servicing of Plumis Hardware During COVID-19 Situation

Company Name: Plumis Ltd and Accredited Installers **Date of Risk Assessment:** 12th May 2020

What are hazards?	Who might be harmed?	What are you already doing?	Do you need to do anything else to control this risk?	Action by who?	Action by when?	Done
Infecting householders with COVID-19	Occupants considered as "clinically extremely vulnerable".	Decline to work in a household where a "clinically extremely vulnerable person" is living.	Ask end customers whether they have someone in this category in the household before scheduling visits.	All Plumis and Plumis Accredited Reseller-Installer (ARI) employees.	From now on.	Yes
Infecting householders with COVID-19	Occupants considered as "clinically vulnerable".	Ensure that installers follow the self-isolation guidelines if they are COVID-19 symptomatic, or if any members of their households are COVID-19 symptomatic.	Arrange with householder that person(s) in that category are not present in the property during scheduled visits.	All Plumis and Plumis ARI employees.	From now on.	Yes
Infecting householders with COVID-19 through indirect contact.	General Householder	Ensure that installers follow the self-isolation guidelines if they are COVID-19 symptomatic, or if any members of their households are COVID-19 symptomatic.	Wash hands, thoroughly, in sterilising liquid / anti-bac hand-gel; * Before first entering property. * Upon every re-entry to the property.	All Plumis and Plumis ARI employees.	From now on.	Yes
Infecting householders with COVID-19 through aerial transmission of respiratory droplets.	General Householder	Ensure that installers follow the self-isolation guidelines if they are COVID-19 symptomatic, or if any members of their households are COVID-19 symptomatic.	Wear a face-covering (e.g. dust mask, or N95).	All Plumis and Plumis ARI employees.	From now on.	Yes
Infecting householders with COVID-19 through indirect contact.	General Householder	Ensure that installers follow the self-isolation guidelines if they are COVID-19 symptomatic, or if any members of their households are COVID-19 symptomatic.	Wipe down all working surfaces and door handles at final exit of property.	All Plumis and Plumis ARI employees.	From now on.	Yes
Infecting householders with COVID-19 through indirect contact.	General Householder	Ensure that installers follow the self-isolation guidelines if they are COVID-19 symptomatic, or if any members of their households are COVID-19 symptomatic.	Wipe down tool sets prior to first entry into property	All Plumis and Plumis ARI employees.	From now on.	Yes
Infecting householders with COVID-19 through direct contact.	General Householder	Ensure that installers follow the self-isolation guidelines if they are COVID-19 symptomatic, or if any members of their households are COVID-19 symptomatic.	Ask householders to exclude themselves from the working area during installation.	All Plumis and Plumis ARI employees.	From now on.	Yes
Infecting householders with COVID-19 through direct contact.	General Householder	Ensure that installers follow the self-isolation guidelines if they are COVID-19 symptomatic, or if any members of their households are COVID-19 symptomatic.	Send advice sheet to customers prior to visit.	All Plumis and Plumis ARI employees.	From now on.	Yes
Infecting householders with COVID-19 through direct contact.	General Householder	Ensure that installers follow the self-isolation guidelines if they are COVID-19 symptomatic, or if any members of their households are COVID-19 symptomatic.	Phone the householder immediately prior to entry to finalise clearance to enter and entry arrangements.	All Plumis and Plumis ARI employees.	From now on.	Yes
Infecting householders with COVID-19 through use of their toilet facilities.	General Householder	Ensure that installers follow the self-isolation guidelines if they are COVID-19 symptomatic, or if any members of their households are COVID-19 symptomatic.	Endeavour to use toilets not located in the householders property. Ask permission to use WC before use. Wash hands thoroughly. Clean the toilet, sink and taps afterwards.	All Plumis and Plumis ARI employees.	From now on.	Yes
Installers contracting COVID-19 from householders.	Member of installation team	Follow HM Government social distancing rules.	Ask householders to exclude themselves from the working area during installation.	All Plumis and Plumis ARI employees.	From now on.	Yes
Installers contracting COVID-19 through direct contact.	Member of installation team	Follow HM Government social distancing rules.	Installers to maintain 2m distance at all times.	All Plumis and Plumis ARI employees.	From now on.	Yes
Installers contracting COVID-19 from other members of the installation team.	Member of installation team	Follow HM Government social distancing rules.	Set the maximum number of installation team as 2 persons within one property at any one time.	All Plumis and Plumis ARI employees.	From now on.	Yes
Installers contracting COVID-19 from householders.	Member of installation team	Follow HM Government social distancing rules.	Decline to visit any household where any occupants are in a state of self-isolation.	All Plumis and Plumis ARI employees.	From now on.	Yes
Installers contracting COVID-19 from householders.	Member of installation team	Follow HM Government social distancing rules.	Phone the householder immediately prior to entry to finalise handover.	All Plumis and Plumis ARI employees.	From now on.	Yes
Installers contracting COVID-19 through travel to work.	Member of installation team	Follow HM Government social distancing rules.	Avoid public transport.	All Plumis and Plumis ARI employees.	From now on.	Yes
Installers contracting COVID-19 through travel to work.	Member of installation team	Follow HM Government social distancing rules.	Individuals travel to the place of work separately.	All Plumis and Plumis ARI employees.	From now on.	Yes
Installers contracting COVID-19 through unsafe behaviour or conditions at the place of work.	Member of installation team	Follow HM Government social distancing rules.	Employees empowered to leave property if they believe that they, or the householder, is in danger.	All Plumis and Plumis ARI employees.	From now on.	Yes
Installers contracting COVID-19 through indirect contact.	Member of installation team	Follow HM Government social distancing rules.	Installers to use their own tools and not to borrow from one another.	All Plumis and Plumis ARI employees.	From now on.	Yes
Installers contracting COVID-19 through indirect contact.	Member of installation team	Follow HM Government social distancing rules.	Installers not to accept food or drink from others on site.	All Plumis and Plumis ARI employees.	From now on.	Yes
Installers contracting COVID-19 through indirect contact.	Member of installation team	Follow HM Government social distancing rules.	Endeavour to use toilets not located on the householders property. Ask permission to use WC before use. Wash hands thoroughly. Clean the toilet, sink and taps before and after use.	All Plumis and Plumis ARI employees.	From now on.	Yes
Multi-trade project	Member of installation team and / or other teams.	All measures listed above	Follow guidance of policies of site / prime contractor	All Plumis and Plumis ARI employees.	From now on.	Yes
Multi-trade project	Member of installation team and / or other teams.	All measures listed above	Distinct handover between other trades and installation teams. Avoid both teams in place at once.	All Plumis and Plumis ARI employees.	From now on.	Yes